

# Telephony services from hSo

Use hSo to combine traditional or IP voice services with data access for a complete solution



## The legacy option

### Make better use of your existing PBX

We appreciate that standard phone lines and ISDN circuits still have their uses and you may want to retain your legacy on-site PBX for now.

Traditional phone services offer great value, and make it easy to switch to VoIP from HighSpeed Office (hSo) when you're ready.

### Key features

- **Lower your call charges** – via CPS (Carrier Pre-selection) and bundled packages
- **Reduce your line rental** – we can cut the cost of your circuits
- **Reliable SIP Trunking** – for VoIP enablement
- **Keep your numbers** – we can port your existing numbers when you switch
- **Service robustness** – built on configuration techniques such as geographically separated soft-switches in multiple data centres
- **DDIs** (Direct Dial-ins)

## The Cloud / IP option

### Safely switch to scalable, end-to-end IP telephony

hSo offers various ways for you to implement reliable telephony in an IP environment, including hosted and on-premise options.

### Key features

- **Multi-site** – power phones in all your offices, while also serving remote staff
- **Rich functionality** – get practical features such as hunt groups and auto attendant
- **Managed for you** – including number transfer and ongoing maintenance
- **Easy to add users** – hSo CloudPBX comes with pre-configured phones
- **Work from anywhere** – hSo CloudPBX has features like presence and its own mobile app
- **Spread the cost** – hSo CloudPBX helps you avoid the CAPEX of owning a PBX
- **Your own PBX** – alternatively, get your own separate PBX hosted on its own virtual server securely and reliably



## Lots 3 and 5

Thanks to our track record of successfully implementing end-to-end, managed solutions, the CCS awarded us for all four categories we applied for on the Network Services framework (RM1045).

For telephony services, you will find us under our full name HighSpeed Office on the following categories of the framework:

- **Lot 3 – Traditional Telephony Services**
- **Lot 5 – IP Telephony Services**

# 7 key benefits of hSo's telephony services



## >15 Years of Proven Experience

Having been VoIP pioneers, we have many years of practical delivery of voice technologies.



## Reliable Call Quality

Prioritise calls over your data traffic, thanks to hSo's QoS-enabled MPLS network.



## Complete Solution

We can combine SIP with leased lines, WANs and Internet access to deliver you an integrated, converged solution.



## Range of Telephony Services

Pick what's right for your needs from SIP Trunking, Cloud or hosted PBXs, managed on-site PBXs and traditional options.



## Cost-Effectiveness

Public sector bodies benefit from an hSo solution with significant cost savings, including the use of SIP.



## Resilience

From hSo's advanced network infrastructure, multiple tier-1 carrier interconnects and soft-switches in multiple data centres.



## 24/7 Support

Our telephony experts are always here for you, day and night.

'We've been successfully deploying business phone systems over converged networks for over 10 years'

Chris

Chris Evans  
Managing Director at hSo



 hSo: