

# Additional services from hSo

Much more than data and telephony connectivity



## Your single supplier

As an official G-Cloud supplier, we at HighSpeed Office (hSo) can offer much more than network and telephony services to public sector bodies. Enjoy the simplicity of one set of contacts to help you achieve the balance between mobility and security in your communication.

We offer unrivalled flexibility and breadth of services. hSo can deliver truly integrated solutions adapted to your specific needs. Additional services include: Co-location; Firewalls and VPNs; Denial of Service (DoS) Protection; Online Backup & Recovery; Hosted Virtualisation; and Email & Web Filtering.



## Co-location

### Keep servers and data securely accessible

Your servers handle vast amounts of data relating to the public. It's complex and risky to keep them on-site.

hSo's Co-location lets you move your equipment into rackspace within our secure data centres.

Using more than 20 conveniently located UK data centres, hSo offers the ideal hosting environment. Despite the high security, your data and equipment are accessible for maintenance or upgrades.

### Key features

- **Resilient environment** – 24/7 advanced protection, including multiple power feeds
- **Ultra-fast data flow** – our rackspace connects directly to our core hSo network
- **Better performance** – lower latency and jitter from extensive peering
- **24/7 proactive monitoring** – potential issues can be averted or efficiently resolved

## Hosted Firewalls & VPNs

The right combination of firewalls and VPNs ensures your security needs aren't 'traded-off' in the pursuit of user-friendly remote access. We use trusted vendor technology, specialist engineers and ISO 27001 (Information Security) processes.

## Denial of Service (DoS) Protection

DoS attacks, including Distributed Denial of Service (DDoS) attacks, could crash your entire network, potentially costing major downtime for your staff and the public.

Even the National Crime Agency has suffered from a DDoS attack. hSo's DoS protection is easy to implement. There's no hardware to buy or configure, as it's Cloud-based.

## Online Backup & Recovery

Manual backup risks lost or damaged tapes and misplaced files, with greater danger if you have multiple sites.

hSo Online Backup & Recovery is a scalable, customisable, automated service that ensures Business Continuity by securely backing up all your data daily, without business interruption.

It stores mission-critical data in a high availability environment for rapid retrieval.



## Email & Web Filtering

It's crucial for any public body to block viruses, spam and inappropriate content.

Malicious email is rising and there's a growing threat of staff accidentally browsing malware-infected websites.

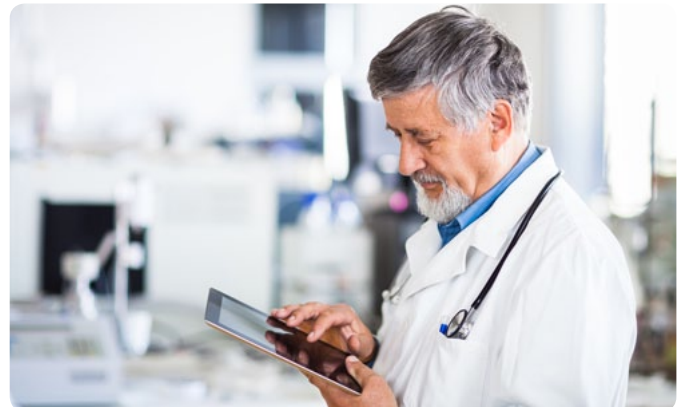
hSo's hardware-free filtering services work at a network-level, thereby offering protection for every device on your network, potentially at each of your sites. They can unobtrusively scan your email and web traffic.

## Hosted Virtualisation

hSo combines world-leading VMWare® virtualisation software with enterprise-grade hosting to create the perfect environment for your applications.

We take care of the hardware, the hosting and the virtualisation layer, letting you focus on the applications themselves. Just rent the virtual machines (VMs) you need.

Our VMWare® platform features high-spec servers and SANs, hosting in secure UK data centres, automatic data backup, and 24x7 monitoring.



*'Our in-house, highly skilled, 24x7 operations team are on hand to support all your converged services ensuring quality of service across your estate'*

Dan

Dan Goscomb  
Engineering Director at hSo



 hSo: