Central Government

Transformational technology to help you deliver a more cost-efficient and flexible service

With digital transformation being high on the agenda for central government, our products and services are tailored to help increase operational efficiency, decrease spending, and increase flexibility through fit-for-purpose, innovative technology solutions.

Since our inception over 18 years ago, central government organisations have trusted us to design, provision and support the technology that underpins their operations. We have gained a reputation for excellence and expertise, working with major Central Government bodies, such as Department for Work and Pensions (DWP) and Companies House.

The hSo team comprises of network specialists, engineers, software developers and project managers, all of whom bring with them a vast amount of technical experience and a passion for advancing IT solutions. Together with you, we'll design and implement sector-leading solutions that improve connectivity across a range of services.

We are proud to offer our services on the **Network Services Framework (RM3808) Digital Marketplace Framework (G-Cloud 11).** We are also **HSCN compliant and CAS-T** certified.

Data Access Service MPLS WAN (RM3808 Lot 1)

As a CAS-T certified network , we can offer end-to-end WAN services, optical services slices and MPLS services slices with optional network encryption.

hSo is one of a few WAN providers who can combine its own MPLS core with access to all major network operators. Our innovative MPLS network platform forms the basis of our Data Access services, which can be grouped into three main categories:

- End-to-end data access services
- WAN and ISP services
- Point-to-Point connectivity

Enjoy the benefits of being a hSo WAN customer:
- As an hSo WAN customer, you can choose to have a central pool of Internet connectivity that's shared between your sites. This is often cheaper than buying a fixed amount of Internet access for each separate site, as each site can borrow Internet bandwidth unused by other sites.

- **MPLS broadband compatible** - We can extend your MPLS WAN to smaller offices whose needs don't justify the cost of a leased line, providing them with broadband that plugs straight into your WAN, without requiring a VPN.
- **Triple ISO certified** - hSo's services are independently audited for IT Service Management (ISO 20000), Quality (ISO 9001) and Information Security (ISO 27001).

> ❝
> *hSo were selected by DWP for Internet Circuit provision for providing the most competitive catalogue price as part of CCS framework RM 1045 which fully met our requirements. The order and installation process has proven to be most efficient.*

-Sally Darbyshire, Commercial Lead, Department for Work and Pensions

Cloud Direct (RM3808 Lot 1)

Cloud is the future for your business applications. hSo is your partner in leveraging the Cloud.

Want the flexibility of the Public Cloud but don't want to compromise on the resilience and security of your own network?

Thanks to hSo's Cloud Direct you can now benefit from an ultra-secure and highly efficient connection of your private MPLS network to all the major Cloud platforms such as Amazon AWS and Microsoft Azure. We ensure that your assets are available anytime, anywhere through dedicated connectivity whilst giving you greater control and security over your data.

With our direct connections, we allow your mission-critical applications, such as Office 365, to benefit from low-latency network performance.

Virtual Data Centre (G-Cloud 11 Framework)

The hSo Virtual Data Centre is a scalable cloud computing platform, providing on-demand storage, server resources and applications. It Integrates with your existing IT infrastructure as a cloud-based extension to your network.

With the same resources of a physical data centre, RAM, CPU and storage can be allocated as required.

Cloud backup and disaster recovery service (G-Cloud 11 Framework)

hSo Veeam Cloud Connect is a backup and disaster recovery service. You point your Veeam software to hSo's VCC service. VCC backs up your data and provides you with a failover instance of your server as an option. It's Disaster-Recovery-as-a-Service on a trusted, government approved provider.

Get in touch with our team to find out more!

Managed Internet Peering Platform Overview (MIPP) (RM 3808 Lot 1)

hSo's MIPP is a managed platform for providing internet services to an existing WAN. MIPP offers organisations a highly resilient eint and scalable solution, to increase demands for internet and Cloud traffic.

Key components:
- Connectivity between main service sites and the hSo platform
- Managed routing platform with access to specialist ISP services such as:
- Internet peering
- Internet transit
- Public cloud connectivity
- Denial of service protection services
- London internet exchanges

Security
- Unified Threat Management
- Hosted Firewalls & VPNs
- Denial of Service Protection
- Email and Web filtering

CAS(T) certification
We are proud that our network has gained the UK Government's CAS(T) certification. The certification signifies that our network is built, operated and managed to the required level for it to be used to handle confidentiality and integrity of public sector data. Contact us for further information on our end to end solutions.

HSCN compliance
Our connectivity services have met the rigorous requirements of NHS Digital's HSCN obligations. This means we can deliver HSCN connectivity services to NHS customers as well as health and social care organisations including pharmacies and care homes.

Other services you may be interested:
- Traditional telephony services (Lot 3 of RM3808 framework)

To find out more, please contact us: ✉ info@hso.co.uk   📞 020 7847 4510   🖥 www.hso.co.uk

hSo:

HEALTH & SOCIAL CARE NETWORK COMPLIANT

Certified Service
CAS - Telecommunications
264868406 - 1586

ISOQAR REGISTERED
ISO 9001
ISO 270001
ISO 20000

Crown Commercial Service *Supplier*